



AgiLight, Inc.

1074 Arion Circle,
Suite 116
San Antonio, TX 78216
United States of America

www.AgiLight.com
www.TridonicSignage.com

Global Limited Warranty Statement

AgiLight, Inc. (together with its affiliates and subsidiaries, collectively “AgiLight”) warrants each LED module, Power Supply and Control products (“Products”) as provided in this Limited Warranty Statement (“Limited Warranty”).

Warranty Reference Table	
Product Group	Type Designation
SignRayz® ULTRA 400 & 600 Series	LS-U4XX, LS-U6XX
SignRayz® LED Modules	LS-BASE, LS-CORE, LS-APEX, LS-APX3, LS-COLOR, LS-CLR3, LS-MINI, LS-3MIN
SignRayz® PRO LED Modules	LS-PRO
SignRayz® ULTRA	LS-UMIN
BoxRayz® LED Modules	LS-BOX
BoxRayz® EDGE LED Modules	LS-EG...
RetroRayz® LED Light Bars	LS-RTRZ
12V DC IP67 Power Supplies	PS12
24V DC IP67 Power Supplies	PS24
12V DC IP68 Power Supplies	PS12
Constant-Current IP67 Power Supplies	PS0700, PS1050
SLIMLINE 12V DC IP67 Power Supplies	PS12-SL
SLIMLINE 24V DC IP67 Power Supplies	PS24-SL
TALEXcontrol LNU Dimmers 12/24V	LNU M, LNU S, LNU I
Limited Warranty Period: 9 (nine) Years from Date of Manufacture (a total of 108 Months) for SignRayz® ULTRA 400 & 600 Series and 5 (five) Years from Date of Manufacture (a total of 60 Months) for all other Products listed above in this Warranty Reference Table	

Warranty Coverage

The term of this Limited Warranty (the “Limited Warranty Period”) is identified in the Warranty Reference Table set forth above. The Limited Warranty Period for any AgiLight product that is not included in the Warranty Reference Table shall be 3 (three) years from its date of manufacture, a total of 36 (thirty-six) Months. The Limited Warranty Period is based on the manufacturing date code of the Product and begins on the date of such manufacturing date code. This Limited Warranty only applies to the original owner at the time of the initial installation of the Product and is non-transferable. During the Limited Warranty Period for a Product, AgiLight warrants that such Product will be free from defects in material and workmanship. Should any Product fail due to defects in materials or workmanship within the Limited Warranty Period and an AgiLight Failure Analysis report confirms that such failure is due to defects in materials or workmanship, AgiLight will, at its sole option and to the extent permitted by law either: (i) provide replacement parts necessary to repair the Product; or (ii) repair the Product or replace it with a comparable Product; or (iii) refund the amount paid for the Product, less depreciation, upon its return. This shall be the customer’s sole remedy with respect to any Products. LED failure is defined as no emitted light from any of the LEDs on a single module. AgiLight reserves the right to use in the limited warranty solution process similar, new, reconditioned, refurbished, repaired or remanufactured Product or parts, comparable in function and performance to the original part or Product and warranted for the remainder of the original Limited Warranty Period. Items



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found by AgiLight to be altered, misused, experimented upon, abused, improperly or inadequately installed or powered shall be denied warranty consideration. Replacement of AgiLight components with components of other manufacturers will void the entire Limited Warranty. Use of a non-AgiLight listed or approved power supply with a Product will void the entire Limited Warranty for such Product except in those countries where inconsistent with governing law. The Limited Warranty Period is based on operating the Product typically 12 hours per day, 365 days per year at operating temperatures and environmental conditions rated in the applicable product specification sheets. AgiLight reserves the right to deny or limit coverage under this Limited Warranty for more aggressive operating cycles. The cost of labor or administration is not included under this Limited Warranty.

To Obtain Warranty Service

If a Product is believed to be defective, the original owner shall contact AgiLight to receive instructions of having an AgiLight Quality Engineer to inspect the Product. If shipping is required to make the Product available for warranty evaluation by the AgiLight Quality Engineer, such shipping expenses shall be the responsibility of the original owner. Product returned for warranty evaluation must be returned with information stating the cause of failure (if known), the purchase price, date of purchase, and a statement of the conditions of use of the item(s). AgiLight must issue an RMA# for all requests of warranty review. To receive an RMA# for warranty review please contact an AgiLight, Inc. customer service representative at

Phone: +1.210.360.1444
Toll-Free: +1.866.482.0203 (USA)
Email: RMA_Americas@agilight.com

The original owner shall promptly return the Product after receiving instructions regarding if, when, how and where to ship product and MUST do so within 15 days of receiving the RMA#. The assigned RMA# must be labeled on the outside of the box shipped to AgiLight, Inc. To expedite warranty service please contact your local AgiLight Territory Manager listed at <http://www.agilight.com/index.php/contacts>, or your local AgiLight distributor. **FAILURE TO FOLLOW THIS PROCEDURE SHALL VOID THIS LIMITED WARRANTY.**

Limitations and Exclusions

THIS LIMITED WARRANTY DOES NOT COVER AND AGILIGHT DOES NOT WARRANT AND IS NOT RESPONSIBLE FOR: (A) DEFECTS CAUSED BY FAILURE TO PROVIDE A SUITABLE INSTALLATION ENVIRONMENT (I.E., TEMPERATURE, HUMIDITY); (B) ACTS OF GOD; (C) DAMAGE CAUSED DURING SHIPMENT; (D) DAMAGE CAUSED BY ANY POWER SOURCE PROBLEM (INCLUDING BUT NOT LIMITED TO FLUCTUATIONS AND POWER SURGES, CONNECTIONS TO IMPROPER VOLTAGE OR INCORRECT ELECTRICAL LINE VOLTAGE); (E) MINOR IMPERFECTIONS THAT MEET DESIGN SPECIFICATIONS; (F) DAMAGES CAUSED BY MISUSE, ABUSE, ACCIDENTS, FIRE, THEFT, RECKLESS, WILLFUL, OR INTENTIONAL CONDUCT; (G) DAMAGES CAUSED BY SERVICING NOT AUTHORIZED BY AGILIGHT; (H) DAMAGES CAUSED BY USAGE THAT IS NOT IN ACCORDANCE WITH PRODUCT INSTRUCTIONS OR USER MANUALS, FAILURE TO FOLLOW THE PRODUCT INSTRUCTIONS OR USER MANUALS OR FAILURE TO PERFORM CLEANING OR PREVENTIVE MAINTENANCE; (I) DAMAGE CAUSED BY A PRODUCT OR PART THAT HAS BEEN MODIFIED TO ALTER FUNCTIONALITY OR CAPABILITY WITHOUT THE WRITTEN PERMISSION OF AGILIGHT; (J) DAMAGES CAUSED BY THE COMBINATION OF AGILIGHT BRANDED PRODUCTS WITH OTHER NON-AGILIGHT BRANDED PRODUCTS, ACCESSORIES, PARTS OR COMPONENTS OR USE OF PRODUCTS, EQUIPMENT, SYSTEMS, UTILITIES, SERVICES, PARTS, SUPPLIES, ACCESSORIES, APPLICATIONS, INSTALLATIONS, REPAIRS, WIRING OR CONNECTORS NOT SUPPLIED OR AUTHORIZED BY AGILIGHT WHICH DAMAGE THE PRODUCT OR RESULT IN SERVICE PROBLEMS; (K) OTHER CAUSES THAT ARE NOT DEFECTS IN MATERIALS AND WORKMANSHIP; (L) PRODUCTS FOR WHICH AGILIGHT HAS NOT RECEIVED PAYMENT; OR (M) NORMAL WEAR AND TEAR. PRODUCTS INCORPORATING WHITE LED'S (LIGHT EMITTING DIODES) ARE NOT COVERED FOR COLOR TEMPERATURE AND BRIGHTNESS VARIATIONS OUTSIDE OF PRODUCT SPECIFICATIONS. AGILIGHT DOES NOT COVER LABOR COST ASSOCIATED WITH REPAIR OR REPLACEMENT OF PRODUCTS. AGILIGHT CANNOT WARRANT OR EXTEND ITS WARRANTY TO WORK PROVIDED BY NON-AGILIGHT-CERTIFIED TECHNICIANS.

Disclaimer of Additional Warranties



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TO THE EXTENT PERMITTED BY APPLICABLE LAW AGILIGHT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR SERVICE OF THE PRODUCT. THE WARRANTY AND REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, AND CONDITIONS, WHETHER ORAL, WRITTEN, EXPRESS, STATUTORY OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW AGILIGHT DISCLAIMS ALL IMPLIED AND STATUTORY WARRANTIES, INCLUDING, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. ANY RECOVERY IS LIMITED TO THE ORIGINAL PURCHASE PRICE, LESS DEPRECIATION. AGILIGHT IS NOT LIABLE FOR EVENTS BEYOND AGILIGHT'S CONTROL, SUCH AS ACTS OF GOD, PROPERTY DAMAGE, LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, OR OTHER CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, HOWSOEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE. AGILIGHT RESERVES THE RIGHT TO EXAMINE ALL RELATED SIGNS, THE POWER SUPPLY, CONTROLS AND COMPONENTS IN THE SIGNS TO DETERMINE THE CAUSE OF FAILURE AND PATTERNS OF USAGE AND RESERVES THE RIGHT TO BE THE SOLE JUDGE AS TO WHETHER ANY SUCH CONTROLS OR COMPONENTS ARE DEFECTIVE AND COVERED UNDER THIS LIMITED WARRANTY.

Entire Agreement

This Limited Warranty is understood to be the complete and exclusive agreement of AgiLight related to the warranty of the Products. No employee or other representative of AgiLight or any other party is authorized to make any warranty in addition to the warranty contained in this Limited Warranty. This Limited Warranty may not be modified, altered or amended without the written agreement of AgiLight which specifically states that the writing is intended to modify, alter or amend this Limited Warranty. Any additional or altered terms shall be null and void, unless expressly agreed to in writing by AgiLight. If any term of this Limited Warranty is illegal or unenforceable, the legality and enforceability of the remaining provisions shall not be affected or impaired.

Governing Law; Forum Selection; Waiver of Jury Trial

This Limited Warranty shall be construed, interpreted and the rights of the parties determined in accordance with the laws of the State of Texas in the United States of America (without application of principles of conflicts of law). Any actions or proceedings arising in connection with this Limited Warranty shall be tried and litigated exclusively in the state or federal courts located in San Antonio, Texas in the United States of America. The aforementioned choice of venue is intended to be mandatory and not permissive in nature, thereby precluding the possibility of litigation with respect to or arising out of this Limited Warranty in any jurisdiction other than in the state or federal courts located in San Antonio, Texas in the United States of America. By your acceptance of this Limited Warranty, you hereby waive any right to assert the doctrine of forum non conveniens or similar doctrine or to object to venue with respect to any actions or proceedings arising in connection with this Limited Warranty. BY ACCEPTANCE OF THIS LIMITED WARRANTY, YOU HEREBY EXPRESSLY WAIVE ANY RIGHT TO A TRIAL BY JURY IN ANY ACTION OR PROCEEDING TO ENFORCE OR DEFEND ANY RIGHT, POWER OR REMEDY UNDER OR IN CONNECTION WITH THIS LIMITED WARRANTY, AND AGREE THAT ANY SUCH ACTION OR PROCEEDING SHALL BE TRIED BEFORE A COURT AND NOT BEFORE A JURY.